Memorandum

To: Pastors, Principals, and Department Directors
cc: Christina Deajon, David Hessel, Frank Rynd, Kirk Jenings, Jonah Dycus, Steve Faught, Denna Ennis, Kyle Reit, Catholic Mutual Group
From: Bishop George Sheltz
Date: August 31, 2017
Re: Hurricane HARVEY use of Volunteers/Temporary Protocols

Some of our churches have sustained damage ranging from slight to catastrophic. As we begin the process of recovery, many people will seek to volunteer their time and talent to assist us in our recovery to normal operations.

Cardinal DiNardo has indicated he wants to utilize volunteers to the fullest extent feasible during this recovery period. Clean-up operations such as removing wet items and water from buildings can be strenuous and hazardous. Therefore we must follow a few simple procedures to assure volunteers are utilized to their fullest potential without exceeding their capabilities.

At a minimum we should follow these basic guidelines:

1. Do not assign volunteers to tasks that are beyond their physical capabilities.
2. Assign volunteers to tasks and projects consistent with their skill level.
3. Supervise volunteers to assure they perform only the tasks necessary or needed to accomplish the project objective.
4. Provide or ensure the volunteers have personal protective equipment (PPE).
   a. Gloves
   b. Eye protection/safety googles
   c. Sturdy shoes or boots
   d. Ear protection, etc. as applicable
5. Inspect ladders and make certain they are in good condition.
6. Provide water for them to stay hydrated.
7. Monitor their performance to avoid heat related injury.
8. If you have electrical power, run your air conditioning equipment to cool your buildings. This will reduce humidity levels and prevent mold.
9. Note these temporary protocols expire September 30, 2017 and are only in effect now due to the devastating impact of HARVEY.

Questions: Contact Kirk Jenings @ kjenings@archgh.org/713-652-8225 or David Hessel @ dhessel@archgh.org/713-652-8256.
Q: Am I allowed to drive as part of my volunteer duties?
A: You may only drive with the permission of the parish volunteer coordinator and then only on the specific business of your volunteerism. If driving your own vehicle, you will be required to carry a minimum of $100,000/$300,000 in liability coverage. Your insurance will respond/pay in the event of an accident. (11-15 passenger vans cannot be used). You are not permitted to use a cell phone or any other handheld communication device. You will only be able to drive if you have an acceptable driving history.

Q: What if someone else is injured as a result of my volunteer duties?
A: As long as you are participating in a parish approved volunteer activity, the parish’s Coverage Program should respond if someone alleges you are responsible for their injury.

Q: Do I need to be screened? Have you followed diocesan requirements for Safe Environment?
A: The activity for which you are volunteering may or may not require you to be screened. This screening is in direct response to the diocesan requirements for Safe Environment.
Thank you for your interest in volunteering...

Welcome to our growing family of volunteers within the church. The history of the Catholic Church is built on people volunteering their time and talents. The success of our many ministries and outreach depends on people like you, joining in our vision, putting hands and feet into action on behalf of the church.

We have developed this brochure to help volunteers understand their role and to help our programs remain safe for all involved. Please review this information prior to your choosing your area of involvement. Our mutual success is based on having people actively involved in areas of ministry that closely match their skills and abilities.

Frequently asked questions... ...we can help answer.

Q: What are my duties and responsibilities as a volunteer?
A: Your duties and responsibilities will be directed by the parish volunteer coordinator. As a volunteer of the church, your actions may present a liability exposure to the parish. You are responsible in your volunteer activity to always conduct yourself in a safe and appropriate manner. Please display appropriate conduct.

Q: How old must I be to volunteer?
A: This answer will depend on the activity. Certain activities only allow adults to participate. Other activities may be open to youths. This determination is important as it relates to the safety of our volunteers.

Q: How do I know what I can and can’t do? Are there certain activities I should avoid?
A: You should not volunteer for an activity in which you are not comfortable. Be certain that the activity for which you volunteer is appropriate for your skills and experience.

Q: What if I am involved in a high risk volunteer activity such as babysitting, construction work, etc.
A: You should only be volunteering for these activities if you have been pre-approved by your parish volunteer coordinator and if you have the necessary skills.

Q: Am I allowed to volunteer off the premises of the parish?
A: It depends on the particular activity for which you are volunteering. You must discuss this with your parish volunteer coordinator before you drive for any volunteer activity.
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Q: What if I am in an accident or injured during my volunteer duties?
A: Volunteers are not covered under the diocesan workers’ compensation program. However, as long as you are actively participating in a parish approved volunteer activity, the diocese may have a program in place to assist volunteers with unpaid medical expenses.

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